

## RETURN FORM

Not what you were expecting? Returns are easy and convenient. You may return your purchase in unused and sellable condition within 30 days of receipt for a refund. Just fill in the return information below and include this portion of the form with your return. Please send your package to the address below using a traceable method such as FedEx, UPS or USPS. Please allow 14 business days for refunds. Your banking institution may require additional days to process and post this transaction to your account once they have received the refund information from us. Please allow 1-2 billing cycles from the day you return your package for your account to be credited. Please note that shipping charges are not refundable.

First Name: \_\_\_\_\_

Last Name: \_\_\_\_\_

Email Used with Order: \_\_\_\_\_

List Model No.(s) Purchased or Name(s) on  
Box \_\_\_\_\_

**Order # - Required** (You can find Your Account online if you registered or  
contact us at 800-322-3848 for your order number or visit [Delonghi.com](http://Delonghi.com) to chat  
online with one of our representatives) \_\_\_\_\_

Reason:

Different from website description

The shipping box/item are both damaged

Defective/does not work properly

Better price available

Missed expected delivery date

Different from what was ordered

Changed my mind

Other \_\_\_\_\_

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delonghi.com Returns  
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