

RETURN FORM

Not what you were expecting? Returns are easy and convenient. You may return your purchase in unused and sellable condition within 30 days of receipt for a refund. Just fill in the return information below and include this portion of the form with your return. Please send your package to the address below using a traceable method such as FedEx, UPS or USPS. You will receive your credit within 7-10 business days. Please note that shipping charges are not refundable.

First Name: _____

Last Name: _____

Email Used with Order: _____

List Model No.(s) Purchased or Name(s) on Box _____

Order # (you can reference Your Account online if you registered) _____

Reason:

Different from website description

The shipping box/item are both damaged

Defective/does not work properly

Better price available

Missed expected delivery date

Different from what was ordered

Changed my mind

Other _____



delonghi.com Returns
c/o De'Longhi America Inc
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