

Category	Sub Category	Warranty
Dehumidifiers		2 Years
Cooling	Portable Air Conditioners	2 Years plus 5 Years on compressor
	Fans	1 Year
	Evaporative Coolers	1 Year
Fixed Air Conditioning		5 Years
Commercial Use*	Fully Automatic Coffee Machines	1 Year
	All Other Products	6 Months
T2 Refurbishment / Factory Seconds	All Products	1 Year

*Commercial use applies when products are being utilised in a non-domestic capacity.

The benefits to you given by this warranty are in addition to other rights and remedies available to you under a law in relation to the goods or services to which this warranty relates. Please contact our team or visit the De'Longhi website for further information on warranty terms. In Australia, our goods come with guarantees that cannot be excluded under the Australian Consumer Law. You are entitled to a replacement or refund for a major failure and compensation for any other reasonably foreseeable loss or damage. You are also entitled to have the goods repaired or replaced if the goods fail to be of acceptable quality and the failure does not amount to a major failure. In New Zealand this warranty is additional to the conditions and guarantees of the Consumers Guarantee Act (1993). For information about how you can validly claim a warranty, go to:

Australia: http://www.delonghi.com.au/corporate/support/warranty_overview.asp
New Zealand: http://www.delonghi.co.nz/corporate/support/warranty_overview.asp

JOIN THE DE'CLUB

De'Longhi De'Club members enjoy a variety of special offers and benefits all year round. By joining, you can also receive the latest product news, recipes and promotional information from De'Longhi. Just register at: www.delonghi.com.au/declub (Australia) or www.delonghi.co.nz/declub (New Zealand)

To contact a De'Longhi customer service representative for further information, please email or call the number in your region

Australia

P: 1800 126 659
E: registrations@delonghi.com.au
W: www.delonghi.com.au
De'Longhi Australia Pty Ltd
PO BOX 4540
CASULA MALL NSW 2170

New Zealand

P: 0508 200 300
E: registrations@delonghi.co.nz
W: www.delonghi.co.nz
De'Longhi New Zealand Ltd
PO BOX 58-056 BOTANY
MANUKAU 2163

*For all Nespresso enquiries, please contact the Nespresso customer service team directly on 1800 623 033.

**For all Nescafé® Dolce Gusto® enquiries, please contact the Nestlé customer service team directly on 1800 466 975.

De'Longhi Warranty



PRODUCT REGISTRATION DETAILS



Post this completed form to:

Australia:
De'Longhi Product Registration,
PO Box 4540, Casula Mall, NSW, 2170

New Zealand:
De'Longhi Product Registration,
PO Box 58-056, Botany, Manukau, 2163



Or register your product online by scanning the QR Code, or by visiting:
www.delonghi.com.au/registrations

Title: Mr / Mrs / Miss / Ms First Name:

Surname:

Address:

Suburb: State:

Postcode: Telephone:

Date of Birth: (Day / Month / Year) / /

Income: \$0 – \$40K \$41 – \$80K \$81 – \$120K \$120K+

Email:

Please have De'Longhi contact me by email, telephone or other means.
To request access, update or correct your details, call De'Longhi on
1800 126 659 or email promotions@delonghi.com.au

Product Purchased:

Serial No.:

Date of Purchase: (Day / Month / Year) / /

How did you hear about De'Longhi? TV Print Online Radio

Other: (Please specify)

Where did you buy your De'Longhi product from?
Myer David Jones Harvey Norman The Good Guys

Other: (Please specify)

How many De'Longhi products do you now own?

Would you buy another De'Longhi product or recommend a friend to? Yes No

Thank you for registering

Leaving your product unregistered does not impact upon your warranty rights.

Warranty Information

Thank you for purchasing this De'Longhi product. Your product is warranted against faults and manufacture when used in normal domestic use for the period stated below. In non-domestic use, De'Longhi limits the voluntary warranty to 6 months on all products (excluding Fully Automatic Coffee Machines). We undertake to repair or replace your product at no charge if found to be defective due to a manufacturing fault during the warranty period. The warranty excludes damage caused by misuse, neglect, shipping accident, incorrect installation, or work carried out by anyone other than an Authorised De'Longhi After-Sales Service Representative.

PLEASE KEEP YOUR RECEIPT AS THIS WILL AUTHENTICATE YOUR WARRANTY.

Category	Sub Category	Warranty
Coffee	Fully Automatic Coffee Machines	2 Years
	Nespresso Coffee Machines*	2 Years
	Nespresso Aeroccinos*	2 Years
	Nescafé® Dolce Gusto® Multi Beverage Makers**	2 Years
	Manual Pump Coffee Machines	2 Years
	Mocha Coffee Machines	2 Years
	Coffee Canisters Coffee Grinders	1 Year
Housewares	Benchtop/Mini Ovens	1 Year
	Deep Fryers	1 Year
	Steam Irons/Generators	1 Year
	Kettles	1 Year
	Toasters	1 Year
	Contact/Open Grills Ice Cream Makers	1 Year
Major Kitchen Appliances	Upright/Wall Ovens	2 Years
	Microwave/Combination/Steam Ovens	2 Years
	Cooktops	2 Years
	Dishwashers	2 Years
	Rangehoods	2 Years
	Wine/Beverage Cabinets Waste Disposers	3 Years 5 Years
Barbecues		2 Years
Heating	Ceramic/Fan Heaters	1 Year
	Convector Heaters	1 Year
	Portable Gas Heaters	1 Year
	Oil Column Heaters	2 Years
	Panel Convector Heaters	7 Years