

DeLonghi

De'Longhi Warranty Information



Warranty Information

Thank you for purchasing this De'Longhi product. Your product is warranted against faults and manufacture when used in normal domestic use for the period stated below. In non-domestic use, De'Longhi limits the voluntary warranty to 6 months on all products (excluding Fully Automatic Coffee Machines). We undertake to repair or replace your product at no charge if found to be defective due to a manufacturing fault during the warranty period. The warranty excludes damage caused by misuse, neglect, shipping accident, incorrect installation, or work carried out by anyone other than an authorised De'Longhi after-sales service representative.

Please keep your receipt as this will authenticate your warranty.

| Category | Sub Category | Warranty | T2 Refurbishment / Factory Seconds |
|---------------------------------|---|----------|------------------------------------|
| Coffee | Fully Automatic Coffee Machines | 2 Years | 1 Year |
| | Nespresso Coffee Machines* | 2 Years | 1 Year |
| | Nespresso Aeroccinos* | 2 Years | 1 Year |
| | Nescafé® Dolce Gusto® Multi Beverage Makers** | 2 Years | 1 Year |
| | Manual Pump Coffee Machines | 2 Years | 1 Year |
| | Moka Coffee Machines | 2 Years | 1 Year |
| | Milk Frothers | 2 Years | 1 Year |
| | Coffee Canisters | 1 Year | 6 Months |
| | Coffee Grinders | 1 Year | 6 Months |
| Housewares | Bench Top / Mini Ovens | 1 Year | 6 Months |
| | Deep Fryers / Multifryers | 1 Year | 6 Months |
| | Steam Irons / Generators | 1 Year | 6 Months |
| | Kettles | 1 Year | 6 Months |
| | Toasters | 1 Year | 6 Months |
| | Contact / Open Grills | 1 Year | 6 Months |
| | Ice Cream Makers | 1 Year | 6 Months |
| Major Kitchen Appliances | Upright / Wall Ovens | 2 Years | 1 Year |
| | Microwave / Combination | 2 Years | 1 Year |
| | Cooktops | 2 Years | 1 Year |
| | Dishwashers | 2 Years | 1 Year |
| | Rangehoods | 2 Years | 1 Year |
| | Wine / Beverage Cabinets | 3 Years | 1 Year |

| Category | Sub Category | Warranty | T2 Refurbishment / Factory Seconds |
|-----------------------------------|---------------------------------|--|------------------------------------|
| Barbecues | | 2 Years | 1 Year |
| Heating | Ceramic / Fan Heaters | 1 Year | 6 Months |
| | Convector Heaters | 1 Year | 6 Months |
| | Panel Convectors | 7 Years | 3 Years |
| | Oil Column Heaters | 7 Years | 3 Years |
| Dehumidifiers | | 2 Years | 1 Year |
| Air Purifiers | | 2 Years | 1 Year |
| Cooling | Portable Air Conditioners | 2 Years plus 5 Years on compressor | 1 Year 1 Year |
| | Fans | 1 Year | 6 Months |
| | Evaporative Coolers | 1 Year | 6 Months |
| Fixed Air Conditioning | | 5 Years | 2 Years |
| Commercial Use[^] | Fully Automatic Coffee Machines | 1 Year | 6 Months |
| | All Other Products | 6 Months | 6 Months |

*For all Nespresso enquiries, please contact the Nespresso customer service team directly on 1800 623 033.

**For all Nescafé® Dolce Gusto® enquiries, please contact the Nestle customer service team directly on 1800 466 975.

[^]Commercial use applies when products are being utilised in a non-domestic capacity.

The benefits to you given by this warranty are in addition to other rights and remedies available to you under a law in relation to the goods or services to which this warranty relates. Please contact our team or visit the De'Longhi website for further information on warranty terms. In Australia, our goods come with guarantees that cannot be excluded under the Australian Consumer Law. You are entitled to a replacement or refund for a major failure and compensation for any other reasonably foreseeable loss or damage. You are also entitled to have the goods repaired or replaced if the goods fail to be of acceptable quality and the failure does not amount to a major failure. In New Zealand this warranty is additional to the conditions and guarantees of the Consumers Guarantee Act (1993).

For information about how you can validly claim a warranty, go to:

Australia: www.delonghi.com.au/warranty

New Zealand: www.delonghi.co.nz/warranty

DeLonghi



Register your product online by visiting
www.delonghi.com.au/registrations

Your data may be used by De'Longhi to provide you with information about products, services and other offerings by email.

Thank you for registering. Leaving your product unregistered does not impact upon our warranty rights.

– Join the De'Club –

De'Longhi De'Club members enjoy a variety of special offers and benefits all year round. Exclusive offers to members include special deals on De'Longhi products and accessories. Your monthly De'Club newsletter will keep you posted on new products, recipes, competitions and more. Joining is easy and free, just register at:

www.delonghi.com.au/declub | www.delonghi.co.nz/declub

To contact a De'Longhi customer service representative for further information, please email or call the number in your region.

Australia

P: 1800 126 659

www.delonghi.com/en/au/customer-support/contact-us

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PO BOX 4540
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New Zealand

P: 0508 200 300

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