

TERMS AND CONDITIONS

DE'LONGHI COFFEE CASHBACK CHRISTMAS RETAIL PROMOTION 2018

1. Information on how to claim forms part of these Terms and Conditions. Entry constitutes acceptance of these Terms and Conditions.
2. Entry is open to all New Zealand residents. Employees and their immediate families of De'Longhi Group New Zealand Ltd and printers, suppliers, providers and agencies associated with this promotion are ineligible.
3. The promotion is as follows: Consumers who purchase and pay in full for any qualifying De'Longhi Fully Automatic Coffee Machine ("Qualifying Purchase") from a participating retailer between 01/11/18 to 06/01/19 ("Promotional Period") and who complete and submit an official Redemption Form will receive a cashback via redemption as follows: i. ECAM65085MS Fully Automatic Coffee Machine and receive \$200 cashback, ii. ECAM55075MS Fully Automatic Coffee Machine and receive \$150 cashback, iii. ECAM22110SB, ECAM35055B or ECAM23460S Fully Automatic Coffee Machine and receive \$100 cashback via redemption.
4. Offer is valid on retail purchases at participating retailers only and excludes commercial sales. A "Participating Retailer" refers to any retailer that operates from shop fronts in New Zealand (including both the shop front and any online store operated by such retailers). A Participating Retailer does not include a retailer who only operates online stores without shop fronts. Seconds and refurbished products not eligible for offer. The Promotion will be open from 12:00am New Zealand Time 01/11/18 and will close on 11:59pm New Zealand Time on 06/01/19 (Promotion Period) or while stocks last. De'Longhi New Zealand Ltd will accept valid claims for products purchased up to 7 days prior to the start date (Purchases made 25/10/2018-31/10/2018).
5. Redemption of cashback is applicable once purchased goods are paid for in full.
6. Only one claim per customer per product purchased will be accepted.
7. Customers must complete the claim process by following these steps: Register your claim, one online claim for each Qualifying De'Longhi Fully Automatic Coffee Machine purchased, by visiting www.delonghi.co.nz and clicking on the cashback link and following these steps. Complete the web claim form, including your contact details, your purchase details including uploading a scan or photo of your receipt. Claims must be received by the Promoter no later than 28 days after the date of the purchase receipt. The Promoter does not accept responsibility for any late claims. One claim per participating model purchased is permitted up to a maximum of five claims per household, provided each claim is made separately with a completed claim form with proof of purchase photo or scan uploaded.
8. Only correct, legible, completed online claim forms received within 28 days of purchase otherwise the claim will be deemed invalid.
9. Your cashback will be Direct deposited into your bank account within 21 days of receiving this completed form and original purchase receipt.
10. Claims will be deemed to be accepted at the time of receipt and not at the time of transmission. The promoter accepts no responsibility for any claims not received by the Promoter or delays in the delivery of the claims due to technical disruptions, network congestion or for any other reason. Claims must be complete and legible. No correspondence will be entered into after 03/02/2019.
11. The Promoter shall not be liable for any loss or damage whatsoever which is suffered (including but not limited to indirect or consequential loss) or for personal injury which is suffered or sustained, as a result of taking any of the bonus product, except for any liability which cannot be excluded by law.
12. The Promoter reserves the right, at any time, to verify the validity of entries and entrants (including an entrant's identity, age and place of residence) and reserves the right, in its sole discretion, to disqualify any individual who the Promoter has reason to believe has breached any of these Terms and Conditions, tampered with the entry process, engaged in any unlawful or other improper misconduct calculated to jeopardise fair and proper conduct of the Promotion, or otherwise behaved in a manner inconsistent with the spirit and intent of the Promotion. Errors and omissions may be accepted at the Promoter's discretion.
13. The Promoter reserves the right to cancel, terminate, modify or suspend or recommence the Promotion at any time in its sole discretion and without giving reasons.
14. The Promoter collects entrants' personal information in order to conduct the promotion. If the information requested is not provided, the entrant may not participate in the promotion. An entrant is entitled to access his/her personal information by calling De'Longhi on 0508 200 300.
15. All entries become the property of the Promoter. All entries will be entered into a database and if consent has been provided by the entrant, the Promoter may use the entrants names and addresses for future promotional, marketing and publicity purposes, unless otherwise advised by the entrant by calling De'Longhi on 0508 200 300. Entrants can request access to or correction of their details by contacting the promoter on 0508 200 300.
16. The Promoter is De'Longhi New Zealand Ltd, 99 Khyber Pass Road, Grafton, Auckland 1023.