

De'Longhi Coffee Demonstration Giveaway 2019 - Terms & Conditions

20/03/2019

SUMMARY	
Promotion:	De'Longhi Coffee Demonstration Giveaway 2019
Promoter:	De'Longhi Australia Pty Ltd (ABN 49 104 012 857) of Nexus Industry Park, Building 3A, 43 Lyn Parade, Prestons NSW 2170. Ph. +61 9426 7000
Promotional Period:	Start Date: 8th April 2019 End Date: 31st May 2019
Eligible Entrants:	Entry is open to Australian residents aged 18 years and over
How to Enter:	To enter, individuals must register and attend a De'Longhi in store coffee demonstration and apply via submitting the required personal information (first name, last name, email address) to a De'Longhi representative. The entry must be submitted at the time of the demonstration within the promotional period.
Entries Permitted:	Multiple claims/entries are permitted, subject to the following: a. only one (1) entry permitted per demonstration attendance. b. each entry must be submitted separately and in accordance with the entry requirements. c. limit of one (1) prize per eligible entrant.
Total Prize Pool:	Up to AUD \$1490 RRP

- Information on how to enter this Promotion and details form part of these Terms and Conditions of entry (Terms). These terms apply to the Promotion and entry into the Promotion is deemed acceptance of these Terms.
- The promoter is De'Longhi Australia Pty Ltd (ABN 49 104 012 857) of Nexus Industry Park, Building 3A, 43 Lyn Parade, Prestons NSW 2170, Australia (Promoter). Ph. +61 9426 7000.
- The Promotion will be open from 12:00am Australian Eastern Daylight Savings Time 08/04/2019 and will close on 11:59pm Australian Eastern Standard Time on 31/05/2019 (Promotion Period).
- Entry is open to Australian residents aged 18 years and over (Eligible Entrants).
- Employees, directors, management and contractors of the Promoter and other agencies, firms or companies associated with the Promotion (including suppliers of the Reward), and their immediate families, are not eligible to enter. By entering this Promotion you represent that you are eligible to enter.
- To enter, individuals must register at the following website <https://delonghicoffeemachines.com.au/>, attend a De'Longhi in store coffee demonstration and apply via submitting the required personal information (first name, last name and email address) to a De'Longhi representative. The entry must be submitted at the time of the demonstration within the promotional period.
- The promotion comprises of five (5) prizes – to be awarded to five (5) different winners. The Icona Elements Ocean Blue Kettle KBOE 2001.BL (prize value \$149 RRP) and the Icona Elements Ocean Blue 2-slice toaster CTOE 2003.BL (prize value \$149 RRP) – to be delivered to the Entrant's preferred postal address. No re-direction of the prize will be accepted. The Entrant is responsible for providing full and accurate details and the Promoter will not be responsible for any costs associated in locating the prize if details provided were inaccurate. Allow up to six weeks for processing and delivery from the closing date of the promotion.
- Multiple claims/entries are permitted, subject to the following: a. only one (1) entry permitted per demonstration attendance. b. each entry must be submitted separately and in accordance with the entry requirements. c. limit of one (1) prize per eligible entrant. The Promoter's decision is final and no correspondence will be entered into.
- Participants who are eligible to enter will only receive a valid entry if they fulfil each of the Criteria for that entry, including registering and attending a coffee in store demonstration and providing

personal details to a De'Longhi representative within the time period required by the Promoter and in the manner required by the Promoter and these terms and conditions. Any application that fails to meet these requirements will be deemed invalid. Applications will also be deemed invalid if they are incomplete, incorrect or incomprehensible, or if they are stolen, forged, mutilated or tampered with in any way.

10. The Promoter may decline any invalid application, although it reserves the right (in its discretion) to contact (or attempt to contact) the relevant Participant to attempt to resolve any issues with an invalid application that are capable of resolution. If, following contact with the relevant Participant, such issues are resolved by the relevant Participant to the satisfaction of the Promoter, the Promoter may accept the updated application as a valid application.
11. The Promoter reserves the right, at any time, to verify the validity of applications and Participants (including a Participant's identity, age, place of residence, address details and, where applicable, proof of purchase). Proof of identity, age, residency, address or account details and purchase considered suitable for verification is at the discretion of the Promoter.
12. The Promoter reserves the right in its sole discretion to disqualify any individual who it has reason to believe has breached any of these terms and conditions, or engaged in any unlawful or other improper misconduct calculated to jeopardise the fair and proper conduct of the promotion. The Promoter's legal rights to recover damages or other compensation from such an offender are reserved.
13. If this promotion is interfered with in any way or is not capable of being conducted as reasonably anticipated due to any reason beyond the reasonable control of the Promoter, the Promoter reserves the right, in its sole discretion, to the fullest extent permitted by law, to modify, suspend, terminate or cancel the promotion, as appropriate subject to legislative approval.
14. The draw will take place at De'Longhi Australia Pty Ltd, Unit 3a, 43 Lyn Parade, Prestons, New South Wales 2170 on 04/06/2019 at 12:00pm. The winner(s) name will be published on the De'Longhi Australia site at www.delonghi.com/en-au from 04/06/2019. The Promoter may draw additional reserve entries and record them in order in case an invalid entry or ineligible entrant is drawn on 18/06/2019 at 12:00pm. The winner(s) will be notified via email within two (2) business days of the draw.
15. The Promoter's decision is final and no correspondence will be entered into.
16. Subject to the unclaimed prize draw clause, if for any reason the winner does not take the prize (or an element of the prize) by 18/06/2019 12pm within two (2) weeks of notification the prize (or that element of the prize) will be forfeited.
17. If the prize (or part of the prize) is unavailable, the Promoter, in its discretion, reserves the right to substitute the prize (or that part of the prize) with a prize of the equal value and/or specification, subject to any written directions from a regulatory authority.
18. The prize, or any unused portion of the prize, is not transferable or exchangeable and cannot be taken as cash unless otherwise specified.
19. Prizes will be dispatched up to six (6) weeks from the date of the draw.
20. Entrants consent to the Promoter using their name, likeness, image and/or voice in the event they are a winner (including photograph, film and/or recording of the same) in any media for an unlimited period without remuneration for the purpose of promoting this promotion (including any outcome), and promoting any products manufactured, distributed and/or supplied by the Promoter.
21. The Promoter collects personal information in order to conduct the Promotion and may, for this purpose, disclose such information to third parties, including but not limited to agents, contractors, service providers, Reward suppliers and, as required, to Australian regulatory authorities. Entry is conditional on providing this information. By entering, Eligible Entrants consent to the Promoter, for an indefinite period, unless otherwise advised, using the information for promotional, marketing, publicity, research and profiling purposes, including sending electronic messages or telephoning the entrant. Eligible Entrants should direct any request to access, update or correct information by contacting the Promoter on 1800 126 659 or via email to promotion.au@delonghigroup.com. The personal information collected in connection with this Promotion will be used, stored and disclosed in accordance with the Promoter's Privacy Policy, available at <http://www.delonghi.com/en-au/legal/privacy-policy-au>.

22. The Promoter may change these terms and conditions from time to time in its discretion, by posting the revised terms and conditions (or a link to them) on the Promotional Website. Participants should regularly check the Promotional Website for any updates. By applying for a Reward or entering details into the Promotional Website, Participants are deemed to have accepted the version of these terms and conditions that applies at that time.
23. The Promoter is not responsible for any technical malfunctions or problems with internet or network congestion, including injury or damage to a participant's or any other person's computer related to participation in this Promotion and problems with transmission of entries and / or emails over the internet, acts in violation of these terms and conditions, acts in a disruptive manner, or acts with the intent to annoy, abuse, threaten or harass any other person.
24. The Promoter will not be liable for any loss or damage whatsoever which is suffered (including but not limited to indirect or consequential loss) or for personal injury which is suffered or sustained, in connection with this Promotion or as a result of accepting the Reward, except for any liability which cannot be excluded by law.
25. Copyright © De'Longhi Australia Pty Ltd. All rights reserved. 225209598.02 The Promoter is De'Longhi Australia Pty. Ltd. Unit 3A, 43 Lyn Parade, Prestons NSW 2170. ABN 49 104 012 857.